

Child Safety Admission Policy

Under 5's 1 adult to 1 child
Ages 5 - 8 years 1 adult to 2 children
Age 8 to 15 years no adult supervision
providing child is a
competent swimmer.

Weak or non-swimmers must wear suitable recognised buoyancy aid, which they must bring with them, and remain in close contact with their supervisor in the shallow end at all times. Infants should wear aqua nappies, if appropriate, which again they must bring with them.

Storm Closure Policy

In the event of a thunder storm we ask you to leave the water immediately. After 20 minutes without thunder an all clear to re-enter the Pool will be sounded.

Helmsley Pool regrets it is unable to offer refunds for lost swimming time as the weather is out of our control.

Last Minute Changes Policy

No one likes to arrive at any venue to find its offering closed or suspended. For this reason we use our Facebook page to advise of any enforced closures. If you are coming a long way or are a large party we ask that you check our Facebook page prior to setting off.

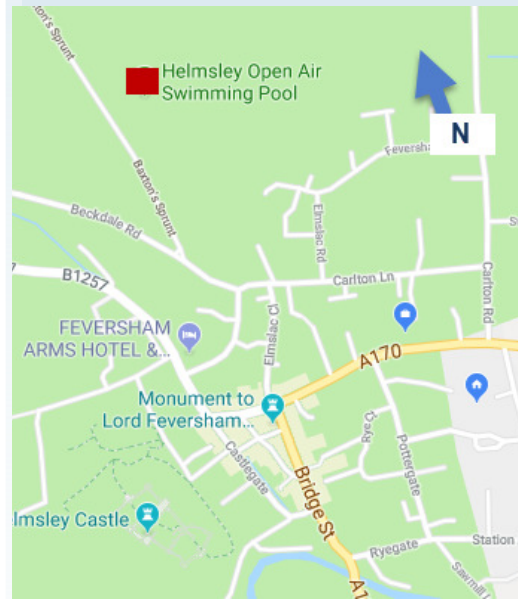
Volunteering

We regularly seek volunteers to help with the Pool. If you think you might like to help, you can register your interest by emailing the Pool, at anytime.

If you bring any expertise with you so much the better. Whether its fundraising, marketing, administration or any one of the many items we have to consider before we open the Pool each year, we'd like to hear from you. Our lifeguards are paid and trained if required, as is our plant and machinery operator which we need urgently. Why not have a think and send us an email?

www.helmsleyopenairpool.org

Helmsley Pool & Sports Ground



Helmsley Open Air Pool

Site Address

Baxtons Sprunt

Helmsley

North Yorkshire

YO62 5HT

Tel No: 01439 326008

Email: info@helmsleyopenairpool.org

Admin Address

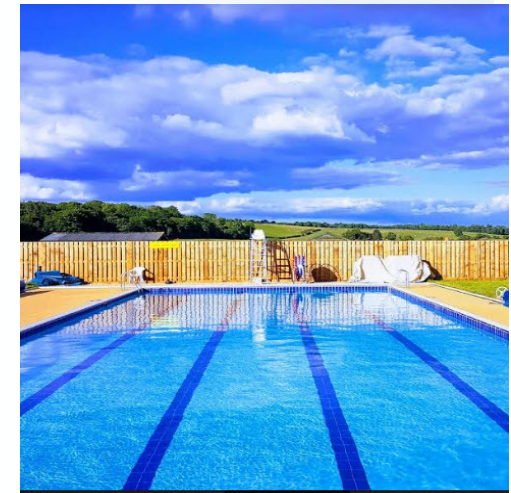
Helmsley Open Air Pool

The Old Vicarage Bondgate

Helmsley N. Yorkshire YO62 5BP

2021

Helmsley Open Air
Swimming Pool



2021 Season

www.helmsleyopenairpool.org

Tel: 01439 326008

(answerphone outside opening hours)

OPENING 21JUNE 2021

Please check the website for details



Helmsley Open Air Swimming Pool



Admission Charges

| Adult | Juniors | Conces | Family | Spectators |
|-------|---------|--------|--------|------------|
| £5.00 | £3.50 | £4.00 | £17.00 | £2.50 |

Private Hire

| 1 Hour | 2 Hour |
|--------|---------|
| £60.00 | £100.00 |

Events

All Events are charged by ticket. Please consult the website for up to date pricing of individual events.

Online Ticket Sales

For 2021 we have made a huge leap (of faith) by acquiring an online payment system. When it's ready it will be announced on the Pool's website with a link to a secure webpage where payment will be taken and a ticket issued.

This means for most of our sessions you can check our availability and purchase a ticket on line before you set off to visit us.

This method of buying tickets **does not apply to Private Hires**, which has it's own rules. These are listed on the private Hire Page on the website.

helmsleyopenairpool.org

| Session Times | 9.00 AM--11.00 AM | 11.15 AM--1.00 PM | 1.15 PM--3.00 PM | 3.15 PM--5.00 PM | 5.15 PM--7.00 PM | 7.15 PM--9.15 PM |
|---------------|--|-------------------|------------------|------------------|--------------------|------------------|
| Monday | | | | | | |
| Tuesday | | | | | | |
| Wednesday | Lane Swim Only | | | | | |
| Thursday | | | | | | Lane Swim Only |
| Friday | | | | | | |
| Saturday | | | | | | |
| Sunday | | | | | | |
| | Available for Private Hire Please email to book excludes (Wed AM and Thurs PM) | | | | Open Swim Sessions | |
| | Adults Only Session | | | | Fun Session | |

Ticket Information

Adults 17 years to 64 years **Juniors** 4 years to 16 years

Concessions over 65 years, disabled and students.

Family 2 adults & max 3 children.

- On busy days there may be queues but you can **buy tickets online** for any public sessions. Please ensure that you book the correct session i.e not an Adults Only for a Family ticket!
- Once our capacity is reached we admit on a one out one in basis.
- Occasionally an event may overlap an Open Swim session. This will be kept to a minimum.
- We aim to operate the Pool at a temperature between 26°C-28°C but because of issues beyond our control sometimes the temperature drops. We advise Pool users when this happens.
- There is a 15 minute gap between sessions (see timetable) to allow for water testing and tidying the Pool.

- We operate a message board on the Pool website. If you are traveling a long way we ask that you check this board for any messages about occasional closures.
- For private hire we require pre-payment.** Please visit the Pool website, check the date and time you want to hire is available. Download a booking form from the website, complete it and return it via email and prior to us confirming you will be called to make payment. The charge includes Lifeguards which are mandatory and whose instructions on pool use must be followed at all times.
- We offer a limited service of hot drinks, snacks, ice cream, chocolate, crisps etc and sometimes cake!!
- The Pool is operated as part of Registered Charity No. 523358 and receives support from Helmsley Town Council, Ryedale District Council and a number of corporate and private donors.
- Wednesday morning and Thursday evening is Lane Swimming (see the timetable above).