

Pool Policies

Child Admission Policy

Children under the age of 8 years must be supervised by a responsible adult (16+) at all times in the pool area and be accompanied into the Pool water.

Weak or non-swimmers must wear suitable recognised buoyancy aids and remain in close contact with their supervisor in the shallow end at all times.

Infants should wear aqua nappies if appropriate which can be purchased from the office.

Admission Policy

Under 4 years old: 1 to 1 ratio. Goes to 2 to 1 if suitable buoyancy aids are used.

4-7 years: 2 to 1 ratio. Goes to 3 to 1 if suitable buoyancy aids are used.

8+years: Competent Swimmers unsupervised but need to be able swim 2 lengths of a recognised stroke. Proof of swimming skills may be required. Armbands are available from the office to hire or buy.

Storm Closure Policy

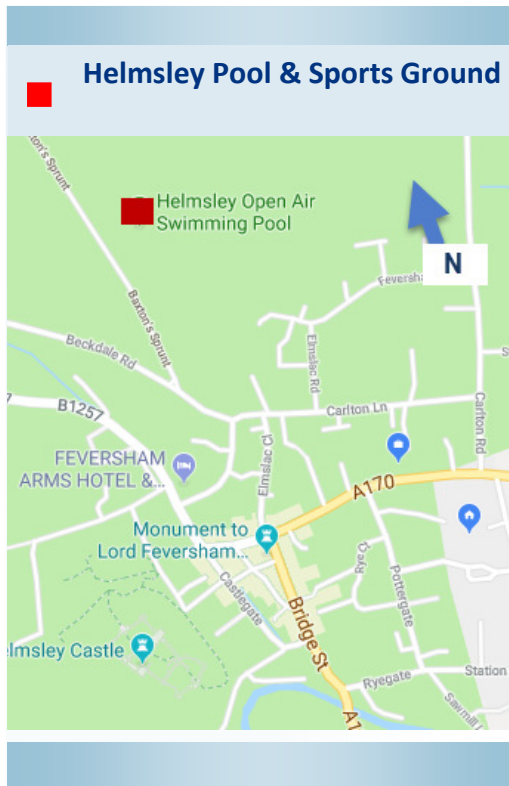
In the event of a thunder storm we ask you to leave the water immediately. After 20 minutes without thunder an all clear to re-enter the Pool will be sounded.

Helmsley Pool regrets it is unable to offer refunds for lost swimming time as the weather is out of our control.

Last Minute Changes Policy.

No one likes to arrive at any venue to find its offering closed or suspended. For this reason we use our  page to advise of any closures.

If you are traveling a long way or are a large party we ask that you check this page for occasional closures prior to setting off.



Helmsley Open Air Pool

Site Address

Baxtons Lane Helmsley N. Yorkshire YO62 5HT
(NEW) Tel No: **07 544 534 012**

Email: info@helmsleyopenairpool.org

Helmsley Pool has received support from:
Helmsley Town Council, Ryedale District Council
North York Moors National Park.

The refurbishment of Helmsley Pool has received financial support from the EU LEADER Project Fund.



The European Agricultural
Fund for Rural Development:
Europe Investing in Rural Areas

HMRC Ref: 061000060747



Main image by kind permission of Richard O'Neill

www.richardoneillart.co.uk

POOL TANK AND POOL SURROUND REBUILT FOR 2019

Helmsley Open Air Swimming Pool

New for 2020 Helmsley pool has become a
Registered Charity in its own right Reg No 1184090



2020 Season

www.helmsleyopenairpool.org

Tel: 07 544 534 012

(answerphone outside opening hours)

OPENING 24 MAY 2020

Please check the website for details



Helmsley Open Air Swimming Pool

Admission Charges

Adult	Juniors	Concess	Family	Spectators
£5.00	£3.50	£4.00	£17.00	£2.50

Season Tickets

Adult	Juniors	Concess	Family
£50.00	£35.00	£40.00	£170.00

↑ 12 Swims for the price of 10 ↑

Private Hire

1 Hour	2 Hour
£70.00	£130.00

Events

All Events are charged by ticket. Please consult the website for up to date pricing of individual events.

Ticket Pre-purchase

In the past two years we trialed a system of purchasing tickets on the day of your visit **for any session that day**. This involves visiting the Pool and making your purchase **on the day** and for your chosen session. We are pleased to tell you that this scheme will continue and we can now offer a card payment facility! **We unable to offer telephone sales as we have no authority to make telephone sales** but at least there is no need to carry cash to visit the Pool now!

Session Times	9.00AM--11.00AM	11.15AM--12.45PM	1.00PM--2.45PM	3.00PM--4.45PM	5.00PM--6.45PM	7.00PM--9.00PM
Monday						
Tuesday						
Wednesday	Adult Lane Swim					
Thursday						Adult Lane Swim
Friday						
Saturday						
Sunday						
	Available for Private Hire Please email to book				Open Swim Sessions	
	Adult Only Session				Fun Session	

Ticket Information

Adults 17 years to 64 years **Juniors** 4 years to 16 years

Concessions over 65 years, disabled and students.

Family 2 adults & max 3 children.

- On hot/ busy days there may be queues. Why not visit the Pool in the morning, pre-pay for the session you want and when you return avoid the queue?
- Once our capacity, 80 swimmers, is reached we admit on a one out one in basis.
- Occasionally an event may overlap an Open Swim session. This will be kept to a minimum.
- We aim to operate the Pool at a temperature between 26°C-28°C but because of issues beyond our control sometimes the temperature drops. We advise Pool users when this happens.
- There is a 15 minute gap between sessions (see timetable) to allow for water testing and tidying the Pool.

- New for 2020 you need to know that **Helmsley Pool is now operated by new Registered Charity No. 1184090 Helmsley Open Air Swimming Pool**.
- It receives support from Helmsley Town Council, Ryedale District Council and a number of corporate and private donors
- **For private hire we require pre-payment**. Please visit the Pool website, check the date and time you want to hire is available on the calendar. Download a booking form from the website, complete it and return it via email. Prior to us confirming you will be called to make payment. The charge includes Life-guards which are mandatory and whose instructions on pool use must be followed at all times
- We offer a limited service of hot drinks, snacks, ice cream, chocolate, crisps etc and sometimes cake!!
- **Wednesday morning and Thursday evening Adult Lane Swimming** (coaching available and optional on Thursdays)