

Pool Policies

Child Admission Policy

Children under the age of 8 years must be supervised by a responsible adult (16+) at all times in the pool area and be accompanied into the Pool water.

Non—or weak swimmers must wear suitable recognised buoyancy aids and remain in close contact with their supervisor in the shallow end at all times.

Infants should wear aqua nappies if appropriate which can be purchased from the office.

Admission Policy

Under 4 years old: 1 to 1 ratio. Goes to 2 to 1 if suitable buoyancy aids are used.

4-7 years: 2 to 1 ratio. Goes to 3 to 1 if suitable buoyancy aids are used.

8+years: Competent Swimmers unsupervised but need to be able swim 2 lengths of a recognised stroke. Proof of swimming skills may be required. Armbands are available from the office to hire or buy.

Storm Closure Policy

In the event of a thunder storm we ask you to leave the water immediately. After 20 minutes without thunder an all clear to re-enter the Pool will be sounded.

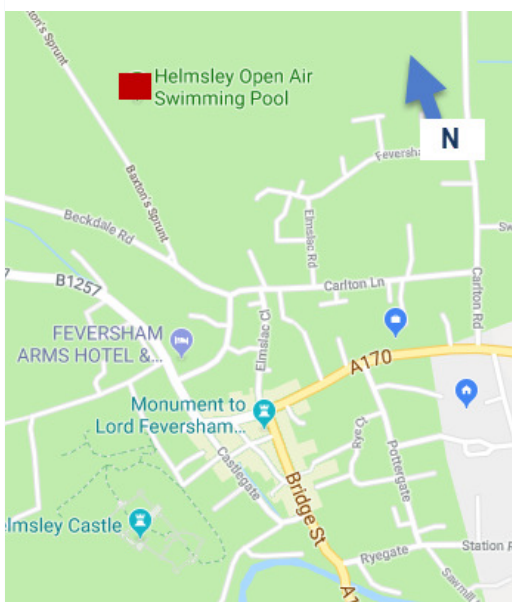
Helmsley Pool regrets it is unable to offer refunds for lost swimming time as the weather is out of our control.

Last Minute Changes Policy

No one likes to arrive at any venue to find its offering closed or suspended. For this reason at the bottom of the homepage on www.helmsleyopenairpool.org

We have a Message and Update Board if you are coming a long way or are a large party we ask that you check the notice board prior to setting off. Thank you.

Helmsley Pool & Sports Ground



Helmsley Open Air Pool

Site Address

Baxtons Lane

Helmsley

North Yorkshire

YO62 5HT

Tel No: 01439 408010

Email: info@helmsleyopenairpool.org

Admin Address

Helmsley Recreational Charity

The Old Vicarage Bondgate

Helmsley N. Yorkshire YO62 5EY

Helmsley Open Air Swimming Pool



2018 Season

www.helmsleyopenairpool.org

Tel: 01439 408010

(answerphone outside opening hours)

***We hope to open earlier this year.
Possibly for the late May Bank Holiday weekend.
Please check the website!***



Helmsley Open Air Swimming Pool



Admission Charges

| Adult | Juniors | Conces | Family | Spectators |
|-------|---------|--------|--------|------------|
| £5.00 | £3.50 | £3.50 | £17.00 | £2.50 |

Season Tickets

| | | | |
|--------|--------|---------|---------|
| £50.00 | £36.00 | £ 37.50 | £185.00 |
|--------|--------|---------|---------|

12 Swims for the price of 10

Private Hire

| 1 Hour | 2 Hour |
|--------|--------|
| £47.50 | £95.00 |

Events

All Events are charged by ticket . Please consult the website for up to date Pricing of individual Events.

Ticket Pre-purchase

In 2017 we trialed a system of purchasing tickets on the day of your visit . This involves visiting the Pool and making your purchase on the day for your chosen session. We are unable to pre-sell prior to the day as we have no internet connection and therefore no way of taking money and monitoring sales . Please see the website for more details.

| Session Times | 900-1100 hrs | 1115-1300 hrs | 1315-1500 hrs | 1515-17.00 hrs | 1715-1900 hrs | 1915-2145 hrs |
|---------------|--------------|---------------|---------------|----------------|---------------|---------------|
| Monday | | | | | | |
| Tuesday | | | | | | |
| Wednesday | | | | | | |
| Thursday | | | | | | |
| Friday | | | | | | |
| Saturday | | | | | | |
| Sunday | | | | | | |

| | | | |
|--|---|---|--------------------|
|  | Available for Private Hire Please call to book |  | Open Swim Sessions |
|  | Adult Only Session |  | Fun Session |

Ticket Information

Adults 17 years to 64 years **Juniors** 4 years to 16 years

Concessions over 65 years, disabled and students.

Family 2 adults & max 3 children.

- On busy days there may be queues but you can pre-pay.
- Once our capacity is reached we admit on a one out one in basis.
- Occasionally an event may overlap a Open Swim session this will be kept to a minimum.
- We aim to operate the Pool at a temperature between 26°C-28°C but because of issues beyond our control sometimes the temperature drops. We advise Pool users when this happens.
- There is a 15 minute gap between sessions (see timetable) to allow for water testing and tidying the Pool.

- We operate a message board on the Pool website. If you are traveling a long way we ask that you check this board for any messages about occasional closures.
- For private hire we require a deposit of £47.50 to be paid at the time of booking. Please call the Pool to book or email from the website. The charge includes Lifeguards which are mandatory and whose instructions on pool use must be followed.
- We offer a limited service of hot drinks, snacks, ice cream, chocolate, crisps etc and sometimes cake!!
- The Pool is operated as part Registered Charity No. 523358 and receives support from Helmsley Town Council, Ryedale District Council and a number of corporate and private donors.